Library collections availability in online environment through processing user requests: case study in the Croatian State Archives Library

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Abstract
This paper will show the percentage of use of library materials through processing user requests in the reading room of the Croatian State Archive, CSA. Based on the processing users' requirements, according to the tracked requested library materials, the priorities in selecting library materials for the further process of digitizing the purpose of preventive care and also the rapid availability of the same in using online will be emphasized. The CSA Library successfully participate, according to the principles of representation of library materials in custom purposes, through the work of archive staff themselves, as well through the work of users of archives. Aim is to improve its primary activity through stronger promotion of content, services and activities of the CSA Library, but also within the Archives. In this poster we will emphasize the purpose of the efforts CSA Library to special archive libraries materials recognize as conclusive source of information, and thus show the inevitable need for the same to researchers - users in their research and archivists in the archival materials arranging.

Aspiring towards the final goal of a large number of users, the aim of this poster is to show a tendency for updating and modernizing the provision of rapid and necessary information in the parameters of today's "Internet" generation. This poster wants to give a brief insight into the process of digitizing library materials, in order to facilitate access to the most requested items according to the records of user requirements of users in the reading room, and present the five-year period (2008-2013), the need for defining priorities in facilitating access to library materials online form diverse range of users.

Keywords: library collections, user requests, Croatian State Archives Library

REFERENCES

Curriculum Vitae
Alisa Martek was born August 16, 1970 in Zagreb, where I'd finished elementary school as well as the classics-program secondary school. In 1995, I gained a degree in Information sciences – Librarianship and Spanish Language with Literature at the Faculty of Philosophy of the University of Zagreb and at the same Faculty I also gained a masters degree in 2003. The name of my master's thesis was „The Electronic Journals and their role in small

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scientific communities“. During the academic year of 2005/6 I enrolled and passed all the exams at the one-year-old doctoral study from the Information sciences. I've published several professional and scientific papers and in 2008, I've received a vocation of the Senior Librarian and in 2013, a vocation of the Librarian advisor. From 1995 till 2008 I've worked in the Library of the Croatian Geological Institute as a head of the Library, and in the summer of 2008 I came to the Croatian State Archives as the Head of the CSA Library and I still obtain that duty.

Snježana Šute was born in Zagreb, in 1979. After high school – languages program secondary school Lucijan Vranjanin in Zagreb, I started working in the Croatian State Archives Library as well as I enrolled at the Faculty of the Political Sciences – Journalism. After gaining the degree in journalism, I stayed in the CSA and passed the state exam for the occupation of an Archivist gaining the working title of the Archivist – professional associate in the CSA Library in the Communication and Information Department of the CSA.